

### GENERAL PROJECT INFORMATION

**Q: What is the purpose of this project?**

A: This project will completely replace the existing asphalt pavement on Miles St. with concrete to improve safety and mobility in the area.

**Q: What is going to be replaced/installed in this project?**

A: The scope of this project includes replacement of the roadway pavement and re-grading the roadside ditches to facilitate drainage.

### SIDEWALK, TREES + LIGHTING

**Q: What trees are being removed?**

A: Trees to be removed are identified on the Tree Preservation Plan. Diseased or dying trees will be removed. The City of Houston and the contractor will make an effort to identify trees that can be preserved during construction on a case by case basis.

**Q: Will the sidewalks be accessible around the school?**

A: Yes, the contractor will maintain safe pedestrian access around the school and around the construction area as necessary.

**Q: How long is this project going to take to complete?**

A: 6 months (180 calendar days). Work will begin July 2019 and be completed in January 2020. These dates are subject to change depending on extreme weather conditions and other unknown or unforeseeable circumstances.

**Q: What are the construction work days?**

A: The contractor will work Monday-Saturday from 7:00 AM to 7:00 PM. There will be no work on Sundays or on City of Houston Holidays.

**Q: Why have various markers and protective barriers been placed around trees, etc.?**

A: Both the City of Houston and the contractor are taking precaution to protect existing trees and property as best as they can. Additional right-of-way markers may be placed along the curb and sidewalk/driveway area. Please do not remove these markers or any protective precautions that have been provided to the adjacent property, as removal of these may cause added delays and expense.

**Q: Will there be Street Light Poles installed?**

A: The street lighting is not expected to be impacted by this project. However, should construction activities inadvertently sever power lines or other cables, those instances will be immediately reported so that the appropriate utility can make repairs ASAP.



CONSOR Engineers, LLC (formerly AIA Engineers) has developed a traffic control and detour plan along with a phasing schedule for the work. ISI Contracting, Inc. will be the contractor performing the work. They will be making the necessary provisions to accommodate both vehicular and pedestrian traffic during construction. The City of Houston will be performing construction management and inspection of the work.

## CONSTRUCTION

### **Q: Will updates be provided to area?**

A: Property managers, businesses, or community representatives are invited to attend the monthly contractor status meetings that will allow them to provide periodic updates to the community.

### **Q: At some point, will I have issues accessing my driveway?**

A: Yes. Individual driveways could be inaccessible for approximately 5 days. Temporary driveway access will be provided. Once construction begins on a street, the Contractor will give notice 72 hours in advance if they need to work on a specific driveway that fronts the street being constructed.

### **Q: At some point, will I lose my water?**

A: There are no planned water interruptions as part of this project. There may be unplanned and unintentional water interruptions that may occur as a result of contractor accidentally hitting water lines.

### **Q: Are they going to dig up the front area or just the street?**

A: Both. While protecting existing trees, the project will involve removing and replacing the full area of the Right of Way. No work is planned on individual (private) property.

### **Q: What is being done to verify underground work is properly connected as there are concerns about drainage?**

A: The City's inspection team ensures the project is built to the design standards and meets all City codes and requirements.

## CONSTRUCTION

### **Q: What should properties with sprinkler systems be prepared for?**

A: We recommend that you take pictures of the sprinkler heads in the “on” position and be sure the pictures clearly show how many and the location of the sprinklers/heads that you have in the right of way area near the street/curb. The construction company will make the effort to cap off your sprinklers in the right of way that will be torn up with the intent to keep your sprinklers working in the rest of the yard. The pictures should resolve any questions when it comes time for the construction company to repair them. It is entirely possible your system or at least certain zones may stop working once your yard is dug up as wires do occasionally get clipped. Be sure to have a garden hose and traditional sprinklers ready to use during this period.



### **RIGHT OF WAY**

For most of the properties in the area, the City of Houston project right-of-way will extend approximately 10-15 feet into the property from the pavement (*measurements may vary*). As a result of this and related Capital Improvement Projects, the City and the contractors are granted full access into this right-of-way. Once complete, the Contractor is required to restore the impacted area of the grounds to City of Houston standards.

## RESTORATION

Restoration is being handled in two parts: the restoration of previously completed work and that of planned/ongoing construction. Issues with prior work should be submitted to Houston Public Works via comment card, email or phone to be addressed.

### **Q: How can the public feel comforted that all restoration will occur properly?**

A: Restoration of adjacent property, sprinkler systems, etc. will occur once construction is complete. Additionally, the City will not approve final payment to the contractor until they complete their own assessment to ensure restoration is sufficient.



## RESTORATION

### Q: What if my property has an improved or special/decorative driveway?

A: As this portion of your driveway (and front walkways) is located in the right-of-way, the City is only required to return the driveway access points to City of Houston codes and standards.

If warranted, special provisions will be considered, but all related costs of improvements over-and-above the City of Houston standards will be at the sole cost of the property owner, by a contractor of your choice. One example is a decorative or pebbled walkway or driveway; the contractor will be unable to replace with like product. The City will not guarantee this work.

### Q: What about landscaping near streets, sidewalks and curbs?

A: If you have specific landscaping that would like to be saved, we suggest the property owners relocate such plant materials now. Grass will be restored in areas upon completion of all construction.

## CONTACT INFORMATION

### NON-EMERGENCY NEEDS

Dial 311 - Mention to the operator the following 3 things along with your issue:

- Project number: N-321039-001C-4
- Name of the project: Roadway Pavement Replacement Project – Miles St, Market St to Industrial Rd
- Refer the complaint to the “Capital Projects”.

### EMERGENCY NEEDS

Contact Contractor’s Superintendent or the 24-hour contact provided by the contractor.

- ISI Contracting (aka – ISI Infrastructure Services, Inc.)  
Scott Martin/ Contractor Project Manager  
832-803-4791
- Department of Houston Public Works  
City of Houston  
Claudius Anyalebebechi  
Senior Inspector / 713-412-9142  
Arthur Becker / Inspector / 713-562-3943  
Jim Bielstein / Project Manager  
832-492-1449

## HELPFUL LINKS

### PROJECT SPECIFIC CONCERNS

[Buildforward@houstontx.gov](mailto:Buildforward@houstontx.gov)

### GENERAL CONCERNS

3-1-1 or 713.837.0311

[www.houston311.org](http://www.houston311.org)

### WEBSITE

[www.buildhoustonforward.org](http://www.buildhoustonforward.org)

For a complete listing of Frequently Asked Questions please visit:

<https://www.publicworks.houstontx.gov/ecd/faqs.html>