

MICROSOFT UNIFIED SUPPORT & SERVER AND CLOUD ENROLLMENT (SCE) TTI PRESENTATION



Lisa Kent, Chief Information Officer

June 1, 2023

BOTTOM LINE UP FRONT



Council Action Request	Microsoft Unified Support Spending Authority Server and Cloud Enrollment (SCE) Agreement
Vendors	Microsoft Corporation and SHI Government Solutions
Purpose	<p>The upcoming council action will:</p> <ul style="list-style-type: none"> • Authorize spending authority for a new 2-year contractual agreement for Microsoft Unified Support Services, supporting Microsoft products, through 9/30/2025 for all City departments • All department SCE's expire on 9/30/2025, with the exception of HITS SCE (EIS) and Azure SCE until 9/30/2023. The council action for the HITS SCE (EIS) and Azure SCE will now co-term with all departmental SCE expiration dates. • Allow growth to comply with annual license true-up requirements as well as planned / upcoming initiatives • Align with HITS Strategy of "Choose Cloud First" and "Accelerate Cloud Migration"
Contract Amount	\$2,749,408.72
Term	October 1, 2023 - September 30, 2025
MWBE Goal	Exempt
Primary Department Users	<p>Microsoft Unified Support: All City Departments (except HPD) Server and Cloud Enrollment (SCE): All City Departments (except HAS, HPD, HPW)</p>



Primary Customer Name	Agreement Start Date	Agreement End Date	New Agreement End Date
City of Houston - HITS/HFD	10/1/2022	9/30/2025	9/30/2025
City of Houston HITS EA	10/1/2022	9/30/2025	9/30/2025
City of Houston HITS EA-7348421-Houston Airport System EA Billing	10/1/2022	9/30/2025	9/30/2025
City of Houston Police Department	10/1/2022	9/30/2025	9/30/2025
City of Houston Police Dept-6923567-HPDAzureComm	10/1/2022	9/30/2025	9/30/2025
City of Houston HITS APP SCE	10/1/2022	9/30/2025	9/30/2025
City of Houston, Houston Airport System SCE	10/1/2022	9/30/2025	9/30/2025
City of Houston HPW SCE	10/1/2022	9/30/2025	9/30/2025
City of Houston Police Dept SCE	10/1/2022	9/30/2025	9/30/2025
City of Houston Police Department - Unified Support	10/1/2022	9/30/2023	9/30/2025
City of Houston - Information Technology-6921820-AzComm	10/22/2020	9/30/2023	9/30/2025
City of Houston - Information Technology	10/22/2020	9/30/2023	9/30/2025
City of Houston - Unified Support	10/1/2020	9/30/2023	9/30/2025

MULTI-YEAR CONSOLIDATION PLAN



MICROSOFT UNIFIED SUPPORT

Benefit from organization-wide coverage

Maintain business continuity with as-needed 24x7 problem resolution support for your Microsoft technologies*

Accelerate your cloud growth and innovation

Optimize targeted cloud workloads with tailored planning and recommendations that address risks, health, and gaps



Gain a personal connection within Microsoft

Maximize your support services with help from a designated, go-to expert who understands your business and goals

Get a fixed support price for the year

No additional charge for license and cloud purchases through our unique fixed support price model

Move your technology initiatives forward

Work proactively with Microsoft experts to enable outcomes around adoption, security, and optimization

Build internal cloud knowledge without additional expense

Gain access to on-demand learning content, including webcasts, workshops, and virtual labs





Control the health of your IT environment

Prevent risks and avoid downtime with anytime use of on-demand assessment tools



SERVER AND CLOUD ENROLLMENT (SCE)

- “SCE”, or Server and Cloud Enrollment
 - This Server and Cloud Enrollment is a two-year commitment, co-terming with the other SCE agreements, made under a Microsoft Enterprise Agreement.

 Core Infrastructure	 Application Platform	 Developer Platform	 Microsoft Azure
<p>Products: CIS SKUs (Windows Server + System Center)</p> <p>Requirements: CIS Coverage for all Windows Servers</p>	<p>Products: SQL Server BizTalk Server SharePoint Server</p> <p>Requirements: Full Software Assurance coverage</p>	<p>Products: Visual Studio Enterprise</p> <p>Requirements: Full Software Assurance coverage</p>	<p>Products: All Azure cloud services</p> <p>Available automatically Or can be licensed separately</p>
+ Access to Microsoft Azure			

BUDGETARY IMPACT



Microsoft Corporation		Projected FY24	Projected FY25	Total
Microsoft Unified Support	HITS	\$735,718.60	\$848,198.57	\$1,583,917.17
	HAS	\$230,120.00	\$253,132.00	\$483,252.00
	HPW	\$132,700.40	\$145,970.43	\$278,670.83
Total		\$1,098,539.00	\$1,247,301.00	\$2,345,840.00

SHI Government Solutions, Inc		Projected FY24	Projected FY25	Total
Server Cloud Enrollment (SCE) for EIS	HITS	\$201,784.36	\$201,784.36	\$403,568.72
	Azure SCE	<i>Included in SCE</i>	<i>Included in SCE</i>	
Total		\$201,784.36	\$201,784.36	\$403,568.72



Q&A

