

Office of Emergency Management



Director Tom Munoz

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Currently serves as the OEM Deputy Director and Emergency Management Coordinator and has over 26 years of experience as a first responder, emergency management, and the Coast Guard.

Prior to joining the City of Houston, Tom served as the Emergency Manager and Homeland Security Director for Texas City and prior to that served 24 years with the Houston Fire Department, leaving with the rank of Assistant Chief of Homeland Security and Planning.

Tom is currently working on his Doctorate in Strategic Communication. He also holds a Master's degree in Emergency Management and a Master's degree in Homeland Security from American Military University. He received his BA in Political Science from the University of Houston. Tom completed the Executive Leadership and Management Certification from the University of Notre Dame Mendoza School of Business and is a graduate of the Homeland Security Executive Leadership Program from the Naval Postgraduate School. He also successfully completed the Component National Security Course at the National Defense University in Washington, DC.

About Houston OEM



The City of Houston Office of Emergency Management is responsible for coordinating mitigation, preparedness, response, and recover efforts for all emergency events within the city.

OEM develops partnerships, coordinates responses, and supports recovery efforts citywide.



Mission and Vision

MISSION

The mission of OEM is to build resilience by promoting a culture of preparedness in the City of Houston through effective partnerships with the whole community. These efforts include enhancing and sustaining capabilities to prevent, protect against, mitigate, respond to, and recover from threats, hazards, emergencies, and disasters.



VISION

The Office of Emergency Management's vision is to be a leading emergency management organization and trusted source known for collaboration, innovation, and most importantly, service to the community.

GOALS



2020-2022

Strategic Plan

Connecting one piece at a time.

STRATEGIC GOALS

I. REDUCE INEFFICIENCIES



1.1 Build team environment fostering cross coordination and collaboration



1.2 Streamline workloads, processes, policies, and staff



1.3 Develop innovative systems and business processes to enhance EOC operations



1.4 Strengthen staff knowledge through professional development

OBJECTIVES

II. MERGE EMERGENCY MANAGEMENT FUNCTIONS



2.1 Create a scalable and capable incident workforce



2.2 Enhance coordination across the City, County and Region



2.3 Utilize commodities, equipment, and personnel from all available sources



2.4 Improve continuity and resilient communications capabilities

III. INCREASE CAPABILITIES



3.3 Maximize and add additional funding to gain new positions, sustain overtime, and expand the outreach



3.2 Close the gap in public communications and outreach



3.3 Mature capability levels through project management and lean six sigma



3.4 Use After Actions to drive goals closing the gaps in capabilities

OEM Vision: Be the resource for up-to-the-minute emergency information.



OEM
Office of Emergency Management

Five C's

- 1 Operational Communication**
(External and Internal)
- 2 Operational Command**
- 3 Operational Control**
- 4 Coordination**
- 5 Compassion**

Two Months in...

Afghan Refugee Intake

Hurricane Nicholas- On Sept. 13, the EOC activated to Level II-Enhanced readiness and staffed by city departments and assisting agencies.

Astros World Series- OEM activated the EOC at Level III Increased Readiness to monitor the world series for all home games. We established an EOC battle rhythm, developed situational reports based on essential elements of information, organized EOC under unified command and integrated city departments IAPs into a unified command EOC IAP.



Moving Forward

- 1 ICS Structure**
- 2 Reunification**
- 3 Mitigation**
- 4 EMAP- Emergency Management Accreditation Program**



Project Upcoming STEAR



The State of Texas Emergency Assistance Registry (STEAR) focuses on gathering more information about additional needs an individual may have for all-hazards. The STEAR program is a free registry for Texans of any age that needs additional assistance during an emergency event due to a disability, functional and/or access need, or lack of transportation for evacuation. STEAR registry information provides local emergency planners and responders with information about the needs of individuals in their community

1 Who Should Register

- People with Disabilities
- People with access and functional needs such as:
 - People with limited mobility
 - People who have communication barriers
 - People who require additional medical assistance during an emergency event
 - People who require transportation assistance
 - People who require personal care assistance

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STATE OF TEXAS EMERGENCY ASSISTANCE REGISTRY (STEAR)

Do you or anyone you know need some form of assistance during times of an emergency/disaster event? The state of Texas offers Texans the option to register with the STEAR program, a FREE registry that provides local emergency planners and responders with additional information on the needs in their community.

(Texas communities use the registry information in different ways. Registering yourself in the STEAR registry DOES NOT guarantee that you will receive a specific service during an emergency. Available services will vary by community. For more information on how your community will use information in the STEAR registry, contact your local emergency management office.)

Who Should Register?

- People with Disabilities
- People with access and functional needs such as:
 - People who have limited mobility
 - People who have communication barriers
 - People who require additional medical assistance during an emergency event
 - People who require transportation assistance
 - People who require personal care assistance

How to Register

- <https://STEAR.tdem.texas.gov>
- Dial 2-1-1 or use your video phone relay option of choice to contact 211
- Printed or electronic forms (Contact your local government)

Required Information to Register

- Name
- Address
- Phone Number
- Primary Language

Additional questions asked to capture vital information for local emergency planners and responders

- Emergency Contact Information
- Caregiver Information
- Pets
- Transportation assistance for home evacuation
- Communication Barriers
- Disability, Functional or Medical Needs

Registration is **VOLUNTARY**.

All of the information you provide will be kept **COMPLETELY CONFIDENTIAL**.

Local Emergency Management Office

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How Can You Help?

More questions about OEM?