

Disaster Response Coordination

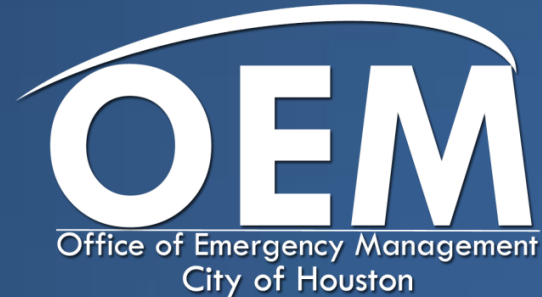
Houston's Emergency Management System



MAYOR'S OFFICE

PUBLIC SAFETY

HOMELAND SECURITY



MOPSHS: Who are we?

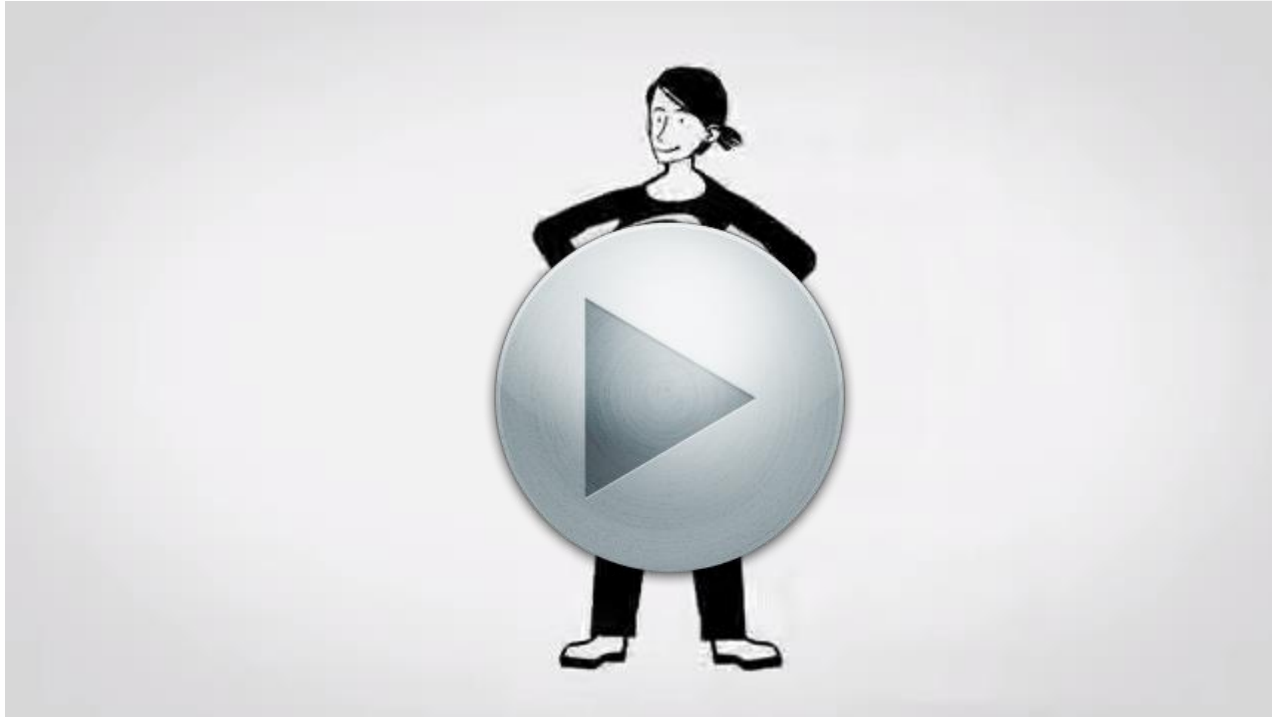
- The Mayor's Office of Public Safety & Homeland Security:
 - Office of Emergency Management (OEM)
 - Houston Emergency Center (HEC)
 - Homeland Security

OEM: Who are we?

- The Office of Emergency Management is the chief coordinating body for **disaster** response in the City of Houston.

**Planning – Response – Recovery –
Preparedness – Mitigation**

- Emergency management authority established by Section 418, Government Code and Chapter 13, Code of Ordinances



The Essential Emergency Manager

Who is OEM?



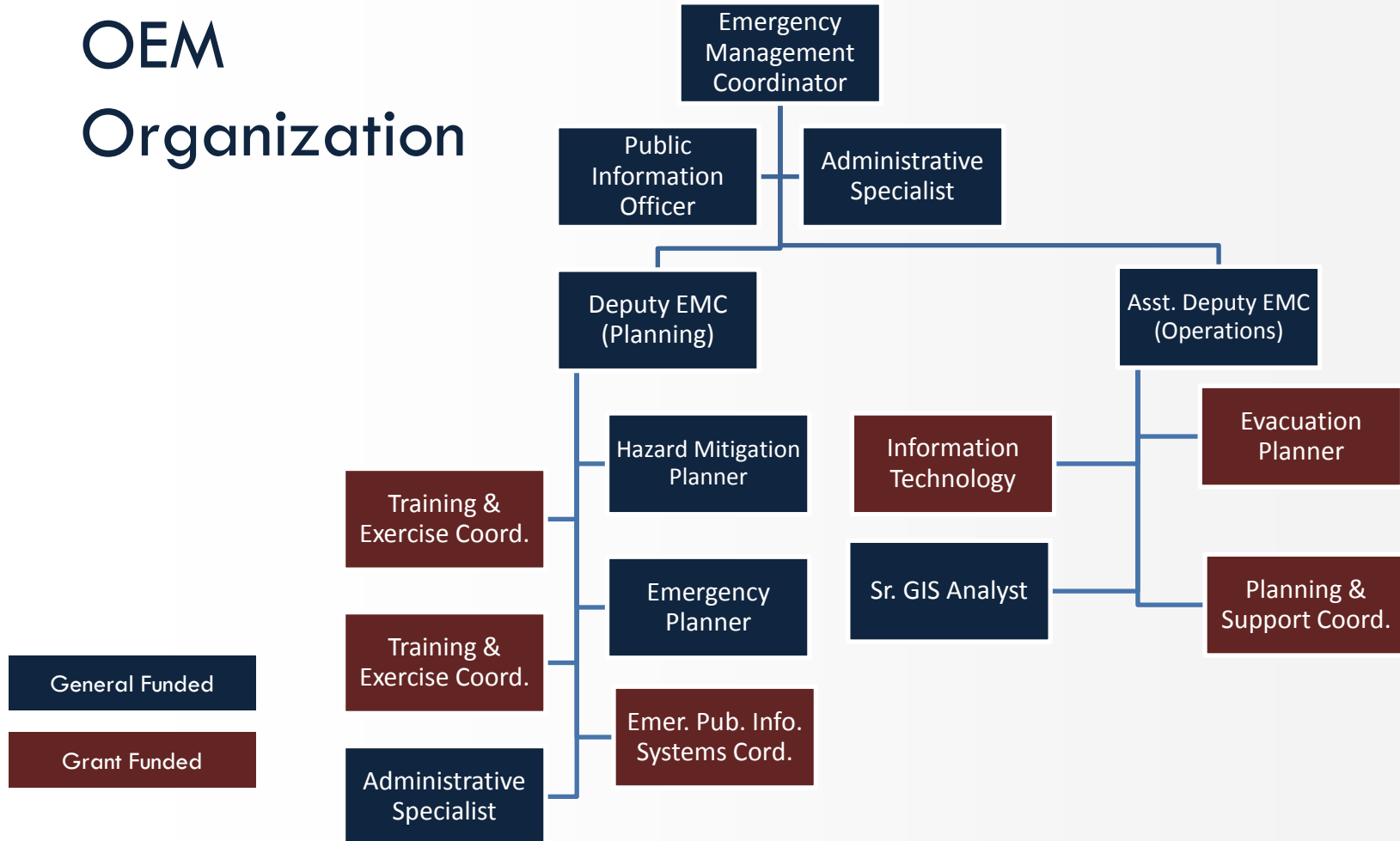
Mayor Annise Parker
Emergency
Management Director

Office of Homeland
Security & Public
Safety

Office of Emergency
Management

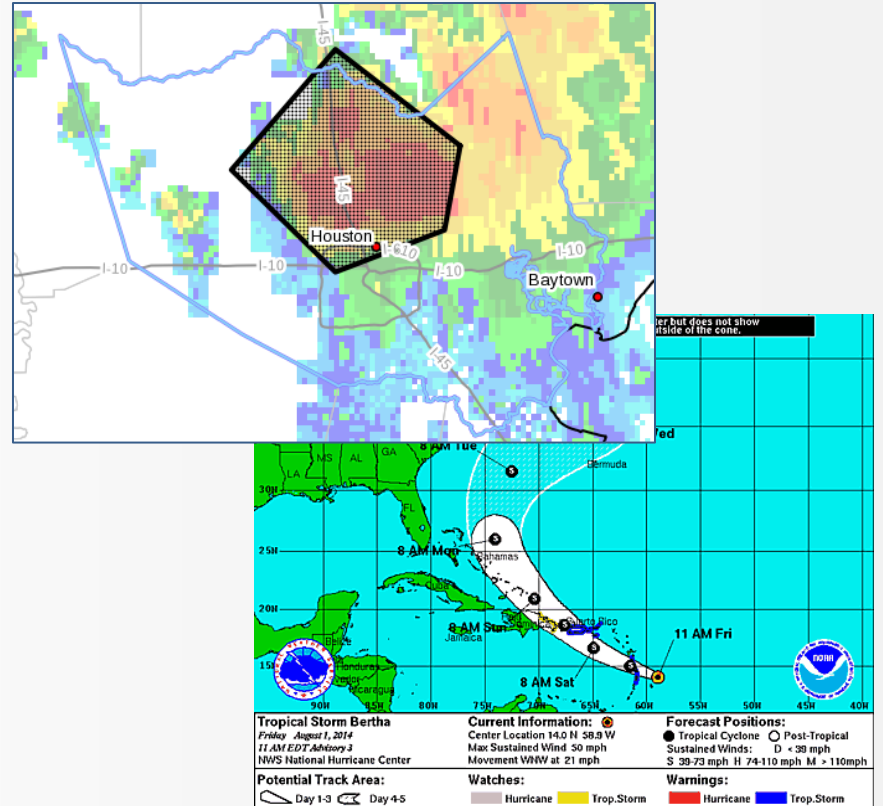
Houston Emergency
Center (911)

OEM Organization



Daily Responsibilities

- Severe Weather Monitoring
- Emergency Warning
- Public Information
- Emergency Response & Resource Coordination
- Planning
- Mitigation

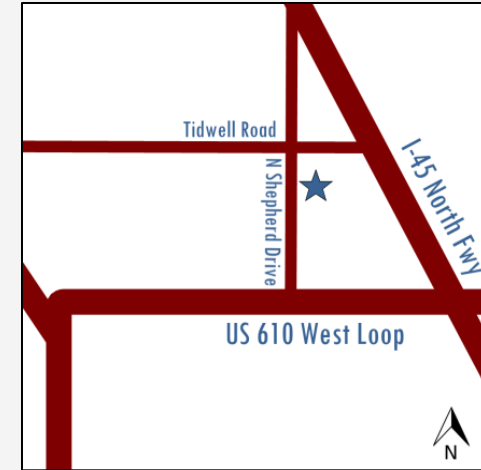


Disaster Responsibilities

- Emergency Operations Center Activation
- Coordination of Citywide Response
- Multi-Jurisdictional Coordination
- Public Information & Warning



Emergency Operations Center



City of Houston
Emergency Operations Center

Houston Emergency Center
5320 North Shepherd Drive

Cross Streets:
N. Shepherd & Donovan

EOC Activation

- Significant weather events
- Disasters
- Large-scale special events
- As needed

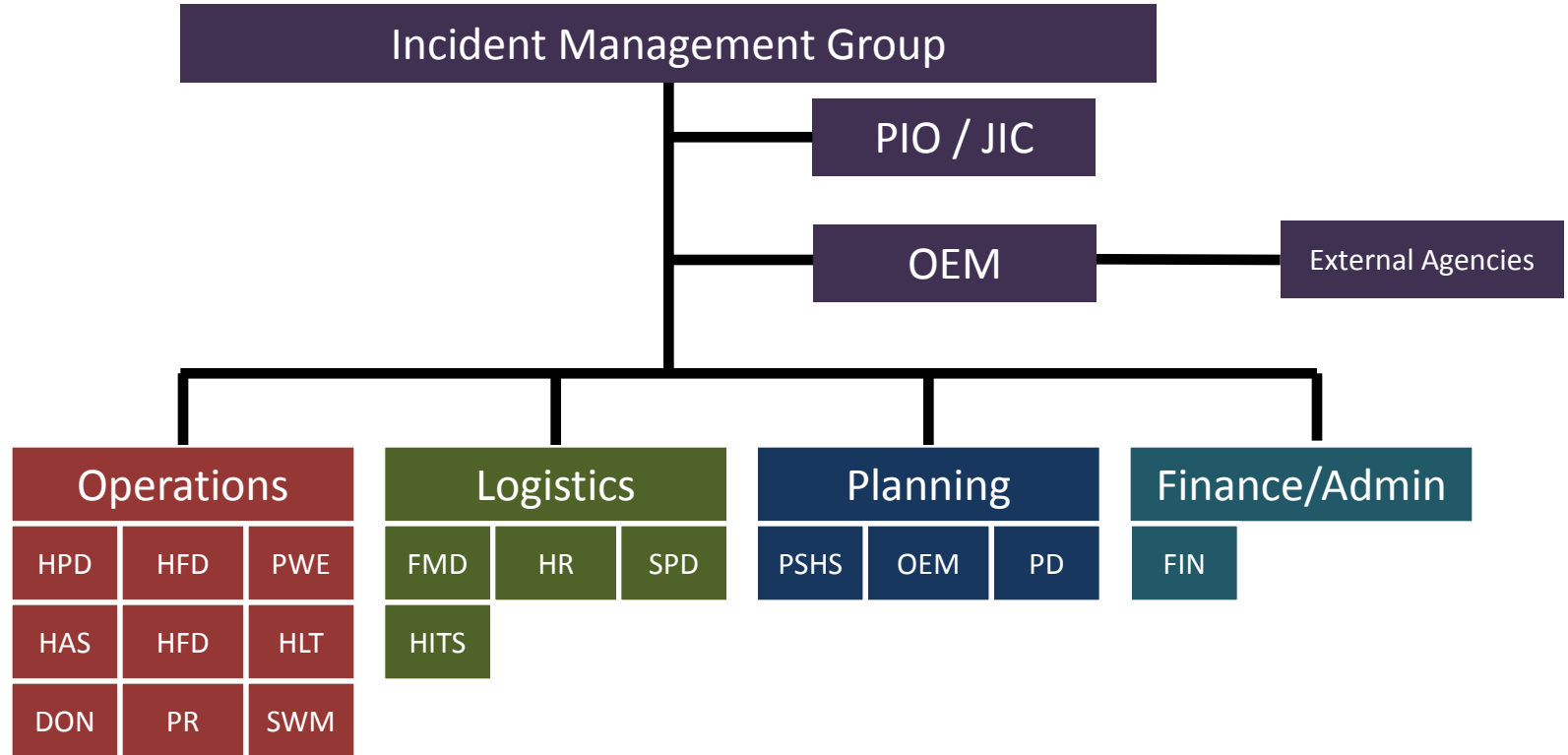
Level I (Full Activation)

Level II (Limited Activation)

Level III (Increased Readiness)

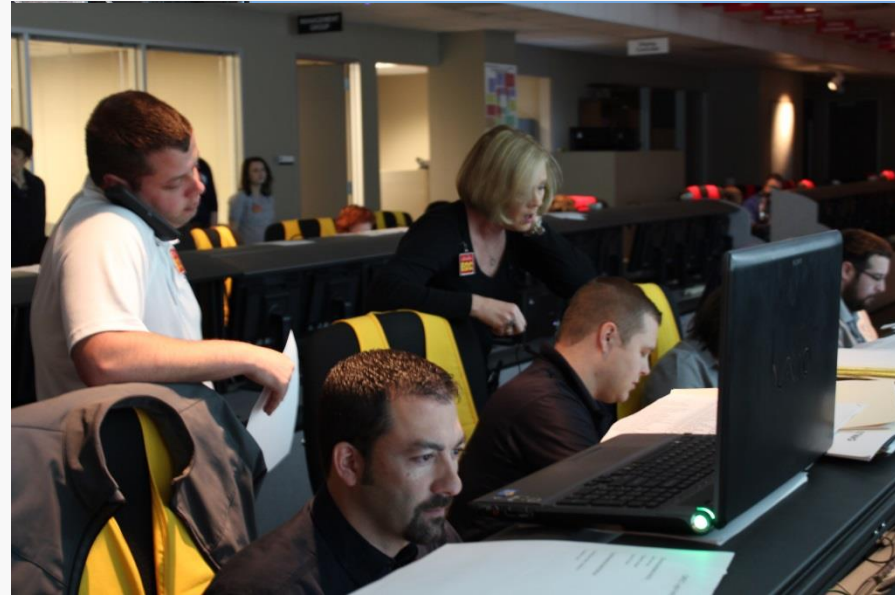
Level IV (Routine Readiness)

EOC Organization



Catastrophic Medical Operations Center (CMOC)

- Housed at the City of Houston EOC
- Medical emergency response for 25 counties.
- Part of statewide and national response structure



Preparedness

- Community preparedness events
- Planning
- Training & exercise



HOUSTON HEALTHCARE
HURRICANE & EMERGENCY
PREPAREDNESS SUMMIT

Preparedness Materials

City of Houston Emergency Information
houstontx.gov/emergency

Phone Numbers

Emergency 911
 Help & Information 311 or 713.837.0311
 Fire (non-emergency) 832.394.6700
 Police (non-emergency) 713.884.3131

Social Media

Twitter: @houstonoem
 Facebook: facebook.com/houstonoem

Emergency Alert System

88.7 FM
 740 AM

Register for emergency alerts from the City of Houston to your email or mobile phone by visiting alerts.houstonoem.org.

Location of Our Emergency Kit:

Our Meeting Place:

Our Out-of-Town Emergency Contact:

Would You Need Help Evacuating?
 Register with the State of Texas Emergency Assistance Registry (STEAR) by calling 211 or visiting texasstear.org.

Emergency Alerts in Houston
alerts.houstonoem.org

AlertHouston

When: Emergencies that affect the whole city and your neighborhood.
 Who: City of Houston public safety agencies
 How: Email and Social Media
 Sign-Up: Visit alerts.houstonoem.org

Emergency Notification System (ENS) (Reverse 911)

When: Emergencies that affect your neighborhood
 Who: Public safety agencies in Harris and Fort Bend Counties, including the City of Houston
 How: Landline and mobile phones
 Sign-Up: Landlines are already included. Register your mobile and VoIP phones online at 911.org

Wireless Emergency Alerts

When: Emergencies that affect large areas
 Who: Local, State and Federal public safety agencies including the National Weather Service
 How: WEA-enabled mobile phones
 Sign-Up: No need to sign up. Your WEA-enabled phone will automatically receive the message.

EAS Emergency Alert System (EAS)

When: Emergencies that affect large areas
 Who: Local, State and Federal public safety agencies including the National Weather Service
 How: Television & Radio
 How It Works: Television and radio broadcasts are interrupted with important messages.

DISASTER PREPAREDNESS GUIDE

State Office of Emergency Management | texasstear.org

防备 指南 (Disaster Preparedness Guide)

State Office of Emergency Management | texasstear.org

ARE YOU READY?

VACUATION ROUTE

READY HOUSTON
WWW.READYHOUSTONTX.GOV

REGIONAL DISASTER PREPAREDNESS DVD

STATE OF TEXAS EMERGENCY ASSISTANCE REGISTRY

What is STEAR?
 Sign up with STEAR to give local emergency responders access to critical information about your situation when disasters strike.

Who should register for STEAR?

- Individuals who have a medical or access need which would prevent evacuation during an emergency
- Individuals who do not have adequate transportation to evacuate themselves
- Individuals who use a medical device which requires electricity

How do you register for STEAR?

- Call 211 and speak with a trained operator (Video phones may call 877-541-7905) OR
- Register online at texasstear.org

STEAR
TEXASSTEAR.ORG

ARE YOU READY?

MAKE A PLAN
 BUILD A KIT
 STAY INFORMED
 KNOW YOUR NEIGHBORS

EMERGENCY PREPAREDNESS INFORMATION FOR THE CITY OF HOUSTON, HARRIS, FORT BEND, MONTGOMERY, BRAZORIA AND GALVESTON COUNTIES

READY HOUSTON
WWW.READYHOUSTONTX.GOV

Recovery

- Damage Assessment
- Disaster Declaration
Coordination
- Continuity of Services
- Health & Welfare Coordination
- Response Cost
Reimbursement (Finance)



Photo: Houston Chronicle

Information Products and Resources

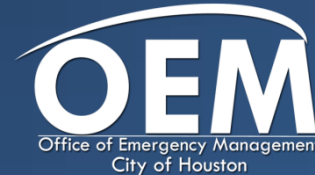
- OEM Incident Notifications (Alerts) to City stakeholders, including Council offices
- AlertHouston Notifications (open to the public and all COH employees)
- Houston Emergency Information Site
 - houstontx.gov/emergency
- Houston OEM Social Media
 - Twitter: @HoustonOEM
 - [Facebook.com/HoustonOEM](https://www.facebook.com/HoustonOEM)
 - [Nextdoor.com](https://www.nextdoor.com)
- Houston OEM Website (Disaster Preparedness Resources)
 - houstonoem.org

Disaster Response Coordination

Houston's Emergency Management System



MAYOR'S OFFICE
PUBLIC SAFETY
HOMELAND SECURITY



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