

Office of Business Opportunity

FY2026 Proposed Budget Workshop Presentation May 19, 2025

Cylenthia Hoyrd

Director

Table of Contents



Strategic Alignment	3
Plans to Eliminate the Gap (PEG)	4
Voluntary Municipal Employee Retirement Payout Option	5
Restructuring our Department	6
Proposed FY26 Department Expenditures	7
Outcome Based Budget Programs	11
Proposed FY26 Department Revenues	18
Appendix	23

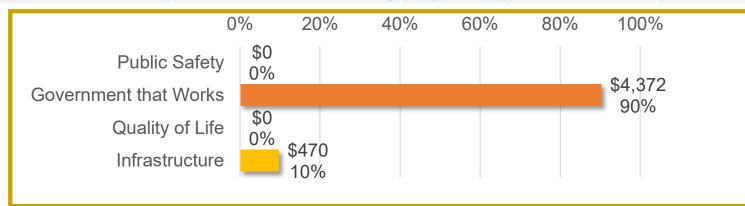
Strategic Alignment



The tables below summarizes OBO's alignment to the Mayor's Priorities.

Government that Works	Public Safety	Quality of Life	Infrastructure
Administration Services			
Certification & Designations Contract Compliance			Business Support & Development Workforce Development
Department Services			
Debt Services &			
Interfund Transfers			

Department Budget by Priority



Plans to Eliminate the Gap (PEG)



This table represents the reductions taken by OBO.

Name of Program	FTEs Filled	FTEs Vacant	Personnel Cost	Other Cost	Total Approved Reduction
Personnel Reduction	0.0	4.0	\$304,219	\$ 0	\$304,219
General Ledger Accounts	0.0	0.0	\$ 0	\$41,137	\$ 41,137
Total	0.0	4.0	\$304,219	\$41,137	\$345,356

Voluntary Municipal Employee Retirement Payout Option (VMERPO)



This table represents the impact of the VMEPRO on OBO.

Number Eligible for VMERPO	Number Accepting Option	% Accepting
5	1	20%

Reductions Included in Proposed Budget									
Number of Employees Value of Reduction									
Non-Critical Positions Accepting Offer Before April 20 th	1	\$275,971							

Proposed Department Restructure



	Current State	Proposed State
Average Span of Control	3	7
% Managers/Supervisors with Less Than 4 Direct Reports	50%	15%
Layers of Management	2	2

Recommended New Job Classifications

Staff Analyst

Contract Administrator

Expenditures by Fund [in thousands]



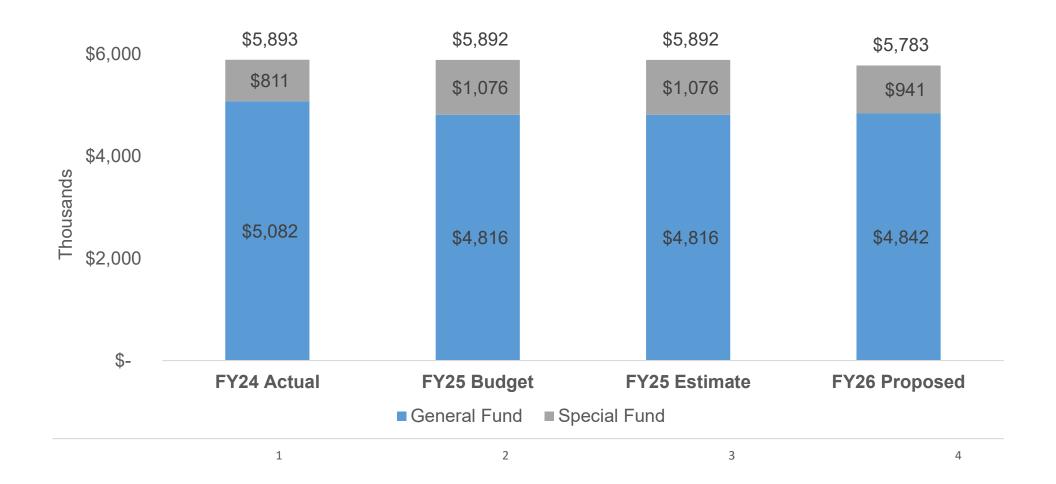
This slide represents the total expenditures by fund in thousands – FY26 Proposed vs FY25 Current Budget (in thousands)

Category	FY24 Actual	FY25 Budget	FY25 FY26 Estimate Proposed		Variance FY26 Proposed/ FY25 Current	% Change
General Fund	5,082	4,816	4,816	4,842	26	0.54%
Special Revenue Fund	811	1,076	1,076	941	(135)	-12.55%
Total	5,893	5,892	5,892	5,783	(109)	-2%

Expenditures by Fund [in thousands]

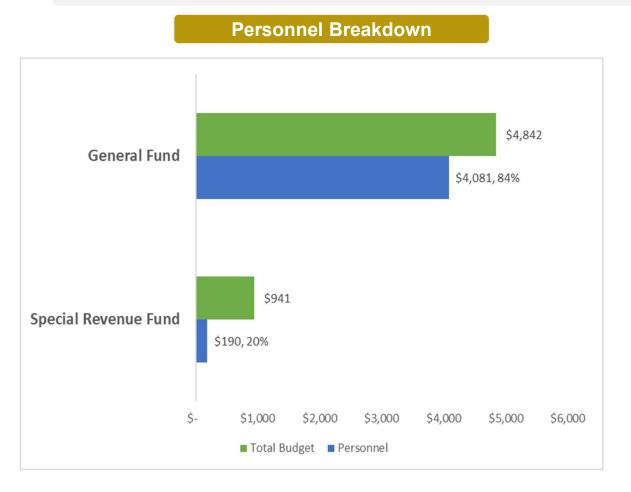


\$8,000



Personnel vs. Non-Personnel [in thousands]





Non-Personnel Breakdown

Supplies	\$ 36	1%
Services	\$ 444	9%
Restricted Accounts	\$ 281	6%
Total	\$ 761	16%

Supplies	\$ 1	0%
Services	\$ 745	79%
Restricted Accounts	\$ 5	1%
Total	\$ 751	80%

Expenditures by Program [in thousands]



This slide lists the program budgets for FY26 Proposed vs FY25 Current Budget (in thousands)

Program	FY24				FY25		FY25 = FY25 = FY26 = FY26		FY26		ariance FY26 Proposed/	%
		Actual		Budget		Current		Proposed	F	Y25 Current	Change	
Administration Services	\$	2,124	\$	2,067	\$	2,067	\$	1,426	\$	(641)	-31%	
Business Support and Development	\$	524	\$	416	\$	416	\$	376		(40)	-10%	
Certification and Designations	\$	1,001	\$	1,046	\$	1,046	\$	1,359	\$	313	30%	
Contract Compliance	\$	1,340	\$	1,332	\$	1,332	\$	1,668	\$	336	25%	
Department Services Workforce	\$	213	\$	183	\$	183	\$	229	\$	46	25%	
Development Program	\$	131	\$	104	\$	104	\$	94	\$	(10)	-10%	
Debt Service and Interfund Transfers	\$	560	\$	744	\$	744	\$	631	\$	(113)	-15%	
Total	\$	5,893	\$	5,892	\$	5,892	\$	5,783	\$	(109)	- 2%	

Administration Services Program



Priority:	Government that Works								
FY2026 FTE Count:	5.5								
Program Descrip		<u>Significan</u>	<u>t Bud</u>	<u>get Items</u>		FY26 Pro	p Budget by Fund		
Administration Services Program set the strategic direction, policies, and the department, manages all budge matters, data analytics and reporting and directly engages with the Mayor City Council, and the general public OBO's mission.	•	Includes fundi pension contr employees co increases. Includes fundi Certification a	ibutior ontract	ns and munic ual pay the B2G M\	cipal	Fund 1000	\$1,426		
Deufeumenee			platform.				Total	\$1,426	
Performance									
Measure Name		FY24 Actual	FY25 Progress ((Q3)	FY25 Target	FY26 Targe		arget Context	
MWSBE Contract Participation – Goo	ods	N/A		N/A	N/A	15	% Measu	res the Dollar Amount	
MWSBE Contract Participation – Goo	ods & Services	11%		11%	11%	N	/A Measu	res the Dollar Amount	
MWSBE Contract Participation – Pro Services	fessional	24%	:	24%	24%	26	% Measu	res the Dollar Amount	
MWSBE Other Services		N/A		N/A	N/A	19	% Measu	res the Dollar Amount	
MWSDBE Contract Participation – C		34%		34%	34%	34	% Measu	res the Dollar Amount	
Percentage of Citywide Compliance Requirements	with Litle VI	100%	1	00%	100%	100	% Measu	res Percentage	
Expenditures Adopted Budget vs Act	ual Utilization	90%		78%	98%	98	% Monito	rs Expenditures	
Revenues Adopted Budget vs Actual	Utilization	131%	6104	82%	100%	100	% Monito	rs Revenue 11	

Business Support & Development Program



Priority: Ir	nfrastructure							
FY2026 FTE Count:	3.4							
Program Description	<u>Sic</u>	nificant Bud	get Items		FY26 Prop Budget by Fund			
Business Support and Development Program, via the OBO Solutions Center, serves as an information clearinghouse for Houstonians	bene and r	des funding for fits, pension co nunicipal emplo actual pay incre	Fund	I 1000	\$376			
wishing to start, operate, or grow a business, regardless of certification. In addition, this Program provides business development and capacity building resources.	and c supp fundi devel	 External resources (i.e., grants and other City departments support) are relied upon for funding for certain business development programs and the 						
Performance	annu	al business pla	n competitio	on.	Tota	I	\$376	
Measure Name	FY24 Actual	FY25 Progress (Q3)	FY25 Target	FY2 Targ		Та	rget Context	
Conduct a Customer Satisfaction Surv for the cohort-based business development and capacity building programs	vey N/A	100%	100%	1(Measures Rate	s the Satisfaction	
Number of small businesses and aspiring entrepreneurs assisted by the								

755

3,000

2,500

3,075

aspiring entrepreneurs assisted by the OBO Solutions Center

12

Measures the Number

Certification and Designations Program



	Government that Works				
FY2026 FTE Count:	13.1				
Program Descr	<u>iption</u>	<u>Sign</u>	ificant Budget Items	<u>FY26 P</u>	rop Budget by Fund
Certification and Designation measures the average num takes OBO to process an a MWSDBE certification from application is received to th decision is made; and meas increase in the pool of Hire designated businesses.	ber of days it pplication for the date an e date a sures the	and pension municipal increases. • Additional	Inding for health benefits, on contributions and employees contractual pay staff is funded by two ent personnel from the epartment.	Fund 10	00 \$1,359 \$1,359

Der			
Per	fori	1121	ice

Measure Name	FY24 Actual	FY25 Progress (Q3)	FY25 Target	FY26 Target	Target Context
Number of firms approved in the Hire Houston First Designations Program	N/A	N/A	N/A	300	Measures the Number
Number of firms participating in the Hire Houston First Designations Program	486	91	300	N/A	Measures the Number
Number of new certified firms	N/A	N/A	N/A	1,000	Measures the Number
Number of days to process certification for MWSDBE	149	157	120	N/A	Measures the Days
Number of firms renewed	N/A	N/A	N/A	1,400	Measures the Number

Contract Compliance Program



14

Priority:	Government that	Works						
FY2026 FTE Count:	13.9							
Program Description		<u>Si</u>	ignificant B	udget Iten	<u>15</u>	FY26 Prop Bu	idget by Fund	
Contract Compliance Program monitors and audits Prime Contractors' performance related to MWSDBE goals, Labor & EEO laws and Prevailing Wages.			Includes fund	ling for		Fund 1000	\$1,359	
			health benef pension cont	•		Fund 2424	\$309	
			and municipa contractual p		es			
	increases.				Total	\$1,668		
Performance	Performance							
Measure	Measure Name		FY25 Progress (Q3)	FY25 Target	FY26 Target	Target	Context	
Percentage of closed const meeting Labor Standards r		40%	30%	100%	75%	Measures the	Percentage	
Percentage of closed const meeting or exceeding the a and/or providing the requis Efforts"	awarded contract goal	85%	90%	100%	85%	Measures the	Percentage	
Percentage of new and exi which vendors chose the "F provide health benefits to e manner that satisfies the C the PAY or PLAY Program	PLAY" option to employees in a							

Department Services Program



Priority: Governmer	nt that Wo	rks					
FY2026 FTE Count: 2	2.2						
Program Description		<u>Significan</u>	t Budget It	ems	FY26 Prop Budget by Fund		
Department Services Program facilitates compliance with the MWSDBE program be departments and the contracting commune the award of MWSDBE goal-oriented com by offering training, guidance, and technic assistance to City department procurement teams and prime contractors.	nity in tracts cal	benefits, contributi employee	 Includes funding for health benefits, and pension contributions and municipal employees contractual pay increases. 			229 \$229	
Measure Name	FY24 Actual	FY25 Progress (Q3)	FY25 Target	FY26 Target	Tarç	jet Context	
Number of Pre-Bid Good Faith Efforts and Pre-Award Good Faith Efforts Reviews	65	46	45	N/A	Measures	the Number	
Reduction in the number of rejected participation plans submitted by the departments due to department and/or prime contractor error	N/A	N/A	N/A	45	Measures	the Number	

Workforce Development Program

N/A

development events



.							
Priority:	Infrast	ructure					
FY2026 FTE Count:	0	.8					
Program Descript	on		<u>Significant</u>	Budget Ite	<u>ems</u>	FY6 Prop Bu	dget by Fund
initiatives are held bi-annually to support be employment efforts by Prime cc Contractors and Certified Firms. er ind • Ex				Includes funding for health benefits, and pension contributions and municipal employees contractual pay increases. External funding is used to augment this Program's impact.			
			augment un	s Flogram s	impact.	Total	\$94
Performance							
Measure Name		FY24 Actual	FY25 Progress (Q3)	FY25 Target	FY26 Target	Target Context	
Number of attendees at the wo development events	orkforce	608	520	1,000	1,000	Measures the	e Number
Percentage of attendees recein offers and supportive services workforce development events	at	N/A	N/A	N/A	30%	Measures the	e Percentage
Percentage of attendees recei supportive services at workfore	-						

N/A

20%

N/A

Measures the Percentage

Debt Service and Interfund Transfers Program



Priority:	Government that Works
FY2026 FTE Count:	0.0

Program Description		Significant Budget Items			FY26 Prop Budget by Fund		
Debt Service and Interfund Transfers. Be allocations included in this section reflect service payments and/or interfund transf	Includes funding for health programs such as HPD's Crisis Call Diversion Program and HHD's Client Access Program.			Fund 2424	\$631		
			Total	\$631			
Performance							
Measure Name	FY24 Actual	FY25 Progress (Q3)	FY25 Target	FY26 Target	Target Context		

Revenue Highlights [in Thousands]



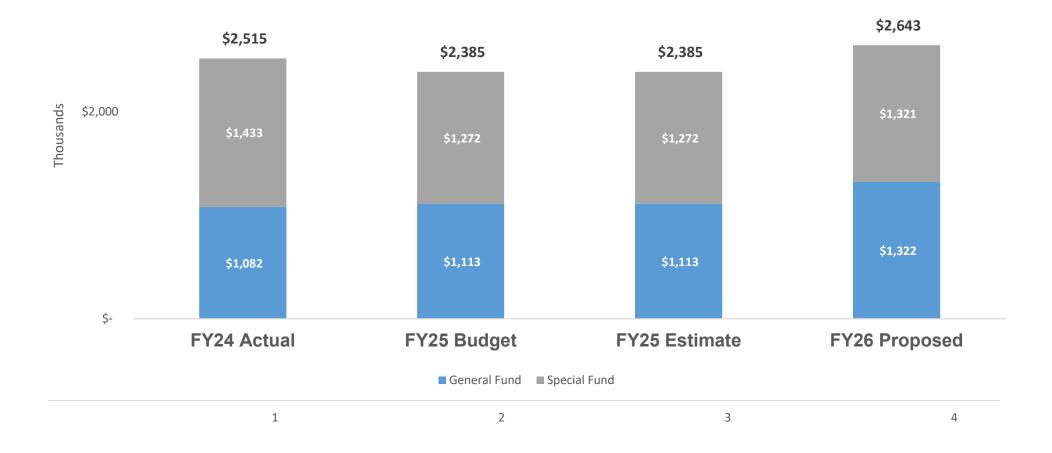
Revenue Highlights

- Significant changes from the FY2025 Estimates to the FY2026 Proposed Budget Revenue represents a 19% increase in the General Fund.
 - In the FY'26 budget HPW supports 10 FTEs in Cost Center 5100030001 up from 8 FTEs in the FY'25 budget. This was done to realign staff and broaden the span of control for managers.
 - There is also a projected increase in prevailing wage penalty collections due to an anticipated increase in contracts within HPW.
- Significant changes from the FY2025 Estimates to the FY2026 Proposed Budget Revenue represents a 4% increase in the Special Revenue Fund.
 - HPW, HAS, and HCD anticipate additional contracts in FY2026, which will increase the Contractor Responsibility Fund revenue based on trending "Pay" Option vendors.

Revenue by Fund [in thousands]



\$4,000



Revenue by Fund [in thousands]



OBO's list of total revenues by fund in thousands – FY26 Proposed vs FY25 Estimate (in thousands)

Category	FY24 Actual	FY25 Budget	FY25 Estimate	FY26 Proposed	Variance FY26 Proposed/ FY25 Estimate	% Change
General Fund	1,082	1,113	1,113	1,322	209	19%
Special Revenue Fund	1,433	1,272	1,272	1,321	49	4%
Total	\$2,515	\$2,385	\$2,385	\$2,643	\$258	10.82%

Revenue by Program [in thousands]



OBO's program budgets for FY26 Proposed vs FY25 Estimate (in thousands)

Program	FY24 Actual	FY25 Budget	FY25 Estimate	FY26 Proposed	Variance FY26 Proposed/ FY25 Estimate	% Change
Administration Services	0	0	0	0	0	0%
Business Support and Development	0	0	0	0	0	0%
Certification and Designations	0	0	0	0	0	0%
Contract Compliance	2,515	2,385	2,385	2,643	258	10.82%
Department Services	0	0	0	0	0	0%
Workforce Development Program	0	0	0	0	0	0%
Debt Service and Interfund Transfers	0	0	00	0	0	0%
Total	\$2,515	\$2,385	\$2,385	\$2,643	\$258	10.82%



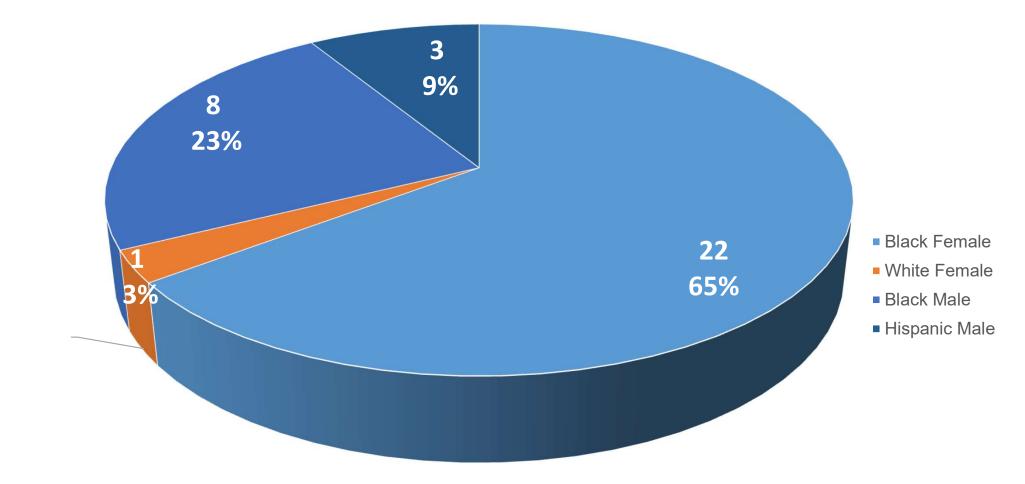
Questions



Appendix

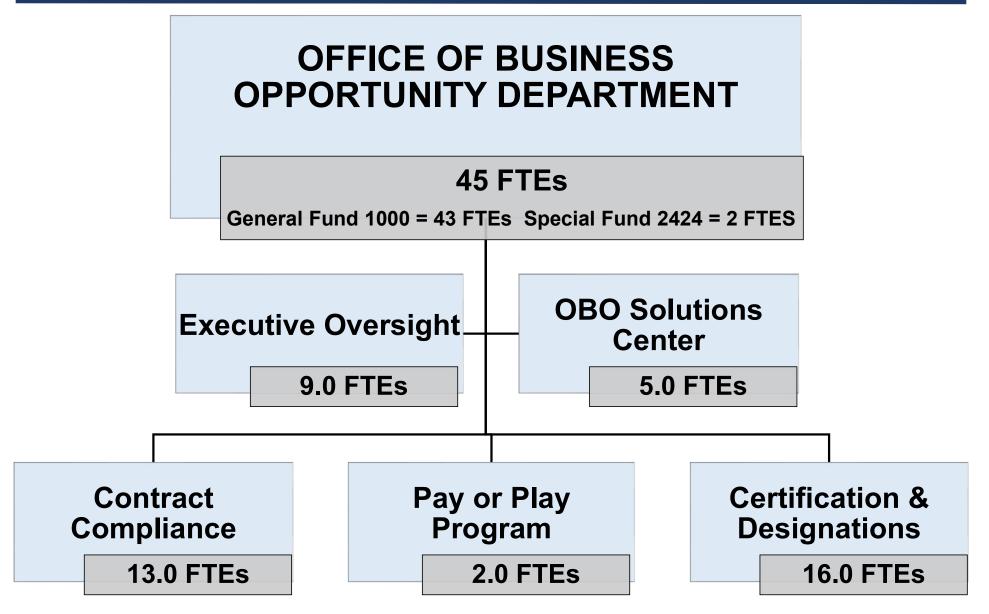
FY25 Staff Demographic Breakdown





Department Organization Chart





FY2025 Accomplishments



- Department Services Unit 2 FTEs
 - Conducted 2 Department Services Training Institute Events
 - Conducted 3 Roadshows
 - Reviewed 485 Contracts for Goal Setting
 - Attended 137 Pre-Bid Meetings
 - 1 Staff Promotion
- Pay or Play Program 2 FTEs
 - 21 Compliance Reviews
 - Funds Generated: \$917,317.83 for Crisis Diversion and CAPS Programs
 - Crisis Call Diversion fielded 4,601 calls which enabled \$2.8 million in First Responder resource reallocation
 - 1 Staff Promotion
- Contract Compliance Division 13 FTEs
 - Monitored 736 Contracts
 - Attended 115 Kickoff and 140 Pre-Construction Meetings
 - Performed 164 Audits
 - Performed 115 Contract Closeouts
 - Number of MWSBE Ratings: Outstanding 84; Satisfactory Due to Good Faith Efforts 19; Satisfactory 12; Unsatisfactory 42
 - \$15,205 in Prevailing Wages
 - 1 Staff Promotion / 5 Vacancies

FY2025 Accomplishments



• External Affairs Division - 5 FTEs

- 5 Capacity Building Programs 64 Participants
- 4 Workforce Development Programs 610 Attendees
- 1 Contractor/Subcontractor Event 522 Attendees
- 1 Staff Promotion / 2 Vacancies

Certification & Designations Division - 16 FTEs

- New MWSBE Approvals: 358
- New DBE/ACDBE Application Decisions: 124
- Renewals Completed: 1,503
- State of Texas HUB Certifications Processed: 183
- Passed State of Texas HUB Audit With No Findings
- Graduated Firms (Full/Partial) Processed: 5
- New Hire Houston First Applications Approved: 457
- 6 Staff Promotions / 3 Staff Absorbed / 2 Vacancies

Administration Services – 9 FTEs

- 7 Advisory Board Meetings
- 6 Contract Compliance Commission Meetings
- 10th Champions of Diversity Event / \$41K
- Adopted Disparity Study
- Added Veterans Certification and Expanded SBE Certification
- 20 Title VI complaints received. Nineteen of the twenty were procedurally dismissed.
- 1 City of Houston Title VI & Language Access Training w/ 100 Participants
- 1 Title VI Liaisons Annual Training for City Departments w/ 14 Participants

Appendix



Data and Reporting:

The External Affairs team, in collaboration with members from our Certification and Data Reporting divisions, focused on integrating data across all OBO divisions into the Qualtrics platform. Since the launch of Qualtrics, the External Affairs team and OBO Solutions Center have transitioned their event registrations, consumer satisfaction surveys, and program applications to this platform. We are currently integrating the Certifications & Designations Division and plan to have all divisions integrated by the 2nd quarter of FY'26.

Special Considerations:

The department was tasked with making recommendations for certification fees. The Finance Department conducted a fee study, and the recommended fees could generate \$200K for the department in the first year based on new applications and certification renewals stats. This does not include government agency agreements, which is included in the next phase of the study.