

MUNICIPAL COURT EFFICIENCIES

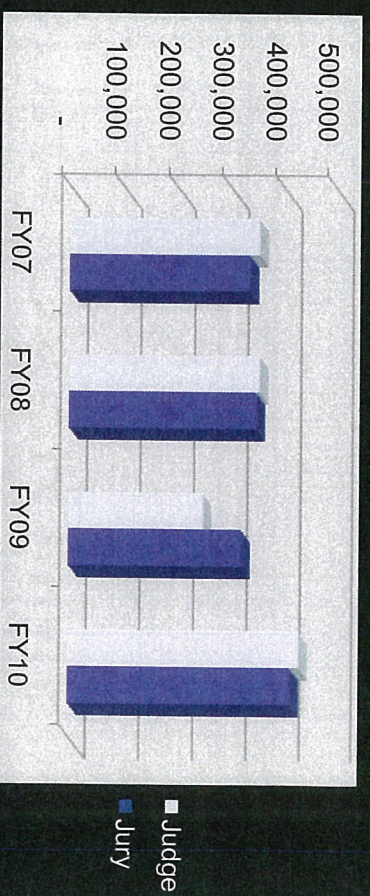


HPD MUNICIPAL COURT OVERTIME

Problem Statement

Resource Management Issues:

- 100 to 170 officers appear in Municipal Court, Monday-Friday
- **Overtime Compensation:** The average officer overtime compensation rate is **\$45.23** per hour
- **Trials by Judge (Bench):** Average officer completes appearance within 2 hours.
(average cost = **\$90.46**)
- **Jury Trials:** Jury Trials do not usually begin until 1:00 p.m., over 5 hours after the officer's report time.
(average cost= over **\$226.15**)



For the past four fiscal years, Trials by Jury settings are nearly as prevalent as Trials by Judge settings.

HPD MUNICIPAL COURT OVERTIME

Analysis of FY08 Municipal Court Compensation

Overtime Investment:

- HPD paid over \$4.5 million in Municipal Court Overtime
- Officer Overtime for Jury Trials was estimated at over \$3.5 million
- Overtime associated with Jury Trials accounted for 77.1% of Municipal Court paid compensation

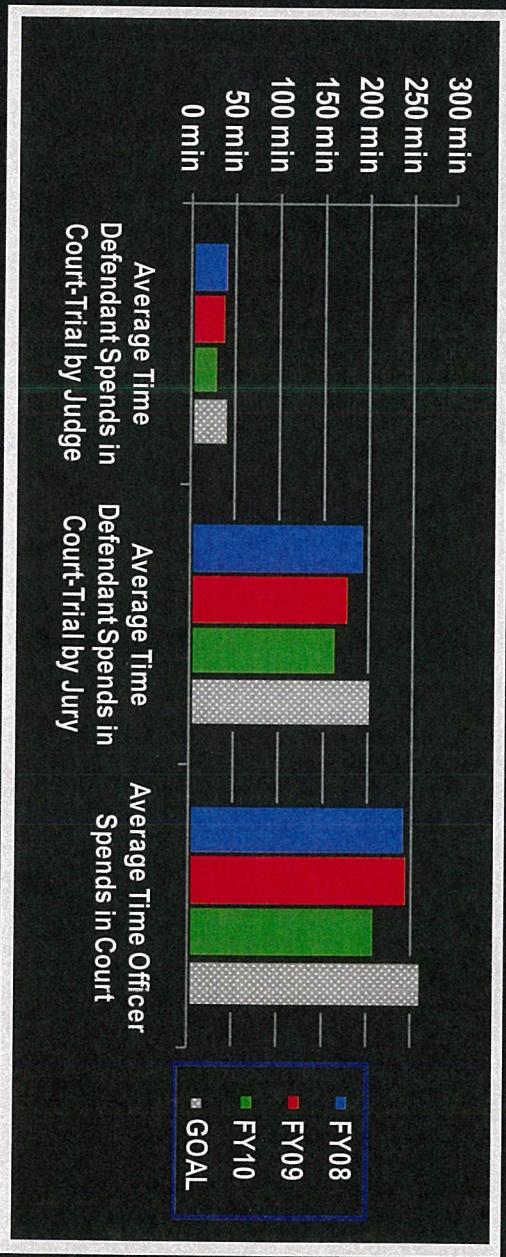
Return on Investment:

- Cases set for Bench Trial = 355,754 (50.4%)
- Cases set for Jury Trial = 349,625 (49.6%)
- Actual Bench Trials = Unavailable
- Actual Jury Trials = 746
- Less than 1% (0.2%) of all cases set for Jury Trial occur

PREVIOUS PERFORMANCE MEASURES

Comparison of Performance: FY08-FY10

PERFORMANCE MEASURE	Performance Goal (HR:MIN)	FY08 Actual	FY09 Actual	FY10 Actual
Average Time Defendant Spends in Court- Trial by Judge	0:45	0:42	0:42	0:36
Average Time Defendant Spends in Court- Trial by Jury	3:25	3:16	2:59	2:55
Average Time Officer Spends in Court	4:25	4:03	4:08	3:26



FY11 PERFORMANCE MEASURES

Setting the Bar Higher

Average Time Defendant Spends in Court- Trial by Judge

PREVIOUS GOAL: 00:45 HRS:MIN

REVISED FY11 GOAL: 00:40 HR:MIN

Average Time Defendant Spends in Court- Trial by Jury

PREVIOUS GOAL: 3:25 HRS:MIN

REVISED FY11 GOAL: 3:00 HR:MIN

Average Time Officer Spends in Court

PREVIOUS GOAL: 4:25 HRS:MIN

REVISED FY11 GOAL: 3:45 HR:MIN

OFFICER WAIT TIME COMPARISON - JULY 2010

FY11 Performance Goal 3:45

BLUE SIGNIFIES PRE-1PM DIRECTIVE
 RED SIGNIFIES POST-1 PM DIRECTIVE

DATE	OFFICER AVERAGE WAIT TIME (HR:MIN)
7/1/2010	2:55
7/2/2010	3:13
AVG WK:	3:24
7/5/2010	CITY HOLIDAY
7/6/2010	3:34
7/7/2010	3:07
7/8/2010	3:40
7/9/2010	3:15
AVG WK:	3:24
7/12/2010	3:22
7/13/2010	2:47
7/14/2010	2:52
7/15/2010	3:16
7/16/2010	3:49
AVG WK:	3:13

DATE	OFFICER AVERAGE WAIT TIME (HR:MIN)
7/19/2010	3:08
7/20/2010	3:06
7/21/2010	3:10
7/22/2010	3:47
7/23/2010	3:24
AVG WK:	3:19
7/26/2010	1:59
7/27/2010	1:52
7/28/2010	1:19
7/29/2010	1:45
7/30/2010	1:16
AVG WK:	1:38

MONTHLY AVG JULY:	2:56
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JURY DEFENDANT WAIT TIME - JULY 2010

FY11 - Performance Goal 3:00

DATE	JURY DEFENDANT AVERAGE WAIT TIME (HR:MIN)
7/1/2010	2:14
7/2/2010	2:07
AVG WK:	2:11
7/5/2010	CITY HOLIDAY
7/6/2010	2:17
7/7/2010	1:43
7/8/2010	2:19
7/9/2010	1:47
AVG WK:	2:02
7/12/2010	2:52
7/13/2010	1:51
7/14/2010	1:51
7/15/2010	2:13
7/16/2010	2:27
AVG WK:	2:15

DATE	JURY DEFENDANT AVERAGE WAIT TIME (HR:MIN)
7/19/2010	2:06
7/20/2010	2:24 (NOTE B)
7/21/2010	1:43
7/22/2010	2:23
7/23/2010	1:54
AVG WK:	2:06
7/26/2010	3:24
7/27/2010	3:16
7/28/2010	3:29
7/29/2010	3:18
7/30/2010	3:24
AVG WK:	3:22

MONTHLY AVG JULY: 2:23

BLUE SIGNIFIES PRE-1PM DIRECTIVE
RED SIGNIFIES POST-1 PM DIRECTIVE

NOTE B:
Daily average for 7/20 defendant time spent in court is an average of the other July dates due to a system anomaly

JURY TRIAL STATISTICS



DATE	MORNING TRIALS HEARD	AFTERNOON TRIALS HEARD
7/1/2010	0	4
7/2/2010	1	0
7/5/2010	CITY HOLIDAY	
7/6/2010	0	3
7/7/2010	0	1
7/8/2010	0	1
7/9/2010	1	3
7/12/2010	1	4
7/13/2010	0	2
7/14/2010	0	4
7/15/2010	0	2
7/16/2010	2	3
7/19/2010	0	1
7/20/2010	0	2
7/21/2010	1	4
7/22/2010	0	4
7/23/2010	0	3
7/26/2010	0	4
7/27/2010	0	2
7/28/2010	0	5
7/29/2010	0	5
7/30/2010	0	3
TOTAL TRIALS: 66	6	60

RECENT IDENTIFIED TRENDS

- Increased Number of Jury Trials Held
- Decreased Officer Overtime Compensation
- Decreased Officer Wait Time
- Slight Increase in Jury Defendant Wait Time
- Better Utilization of Jurors and Staff Court Reporters

GOALS AND OBJECTIVES

- Increased Number of Cases Resolved at Arraignment or Bench Trial Setting
- Fewer Cases Being Set for Jury Trial
- Decreased Officer Overtime
- Decreased Officer Wait Time
- Decrease in Jury Defendant Wait Time
- Better Utilization of Jurors
- Increased Case Resolution through customer-driven options including One-Call Solution, Web-Based and Options by Mail
- Expand Attorney Annex Hours of Operation

MUNICIPAL COURT EFFICIENCIES



QUESTIONS?